



## **Community Advisory Committee (CAC) Meeting**

**December 12, 2024 at 10:30am**

**\*This will be a VIRTUAL MEETING\***

### **Agenda**

- **Welcome and Overview of Agenda**
- **Open Forum - Questions or Concerns**
- **Review of Complaints**
  - **Overview of the most recent Complaints Log:**
  - **Overview of any trends identified in Complaints:**
- **Annual Review of Designated Service Area (DSA) Member Exceptions**
  - **Overview of Member Exceptions reviewed since the last CAC meeting:**
  - **Overview of any trends identified in Member Exceptions:**
- **Wrap Up/Next Steps**